

SCANTOOL CLIPPED SCANNER SETTINGS DIALOGUE BOX REPAIR

If you experience a clipped SCANTOOL settings box (where the scan resolution / brightness, etc. settings are)...

Best solution is to use a plug in video card with memory & turn off shared RAM memory for video use in the PC's bios settings.

A possible workaround is as follows, but please use caution as any Reg Edit changes could permanently kill your PC:

There may only be one registry entry but if both are there, then delete them both.

End SCANTOOL

- In Windows registry delete the following tree_s_

HKEY_CURRENT_USER\Software\RATIO\RW-240 SCANTOOL\3\Main\ScannerSettings

HKEY_LOCAL_MACHINE\Software\RATIO\RW-240 SCANTOOL\3\Main\ScannerSettings

On next start of Scantool, everything should be OK unless there's an issue with the PC's Video Card being used. Swap the video card out with a different one if this doesn't work.

Please contact RATIO US for support services if you require additional assistance.

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