

SNMP Communications with PLOTBASE software

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RATIO PLOTBASE software provides Client / Server applications that communicates with the plotter / copier(s) to check on toner / ink levels, media availability, etc., then communicates this to the 'client'/users through the WINPRINT driver & PCWIN batch plotting application. In this regards, PLOTBASE uses SNMP as well as runs certain services on the PLOTBASE server PC. This requires that the PLOTBASE server PC has an Administrator logon for the PC and that the following services are not blocked by firewall restrictions:

PBDBru.exe
PBReaderCfgru.exe
PBReaderSslru.exe
PBru.exe
SNMP.exe

Port 161 for SNMP should be unblocked for SNMP communications between the PLOTBASE server PC & all connected users
Also, users must have read/write privileges to the PLOTBASE server PCs CFG & SSL hot folder spool paths (typically C:\spool\cfg and c:\spool\cfg)

A quick method to test where SNMP is being blocked is to turn off all firewalls on the PLOTBASE server PC as well as any anti-virus running on the PLOTBASE server.

Please contact RATIO US for support services if you require additional assistance.
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